

Statement of Purpose and Commitment

It is recognised that at times, grievances

Development has any power to intervene directly in complaints relating to the operations of a non-government school.

Record Keeping

Complaints will be recorded in a register, kept securely by the Principal.
The register will contain the following:

Date complaint was received	Name of
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Secondary School

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Feedback Channels for Students

At Carmel, we respond to emails within 48 business hours. Responses